

## **Covid-19 Security Measures**

Following our purpose of: "Being the ideal companion to discover the world" Amigo Group is committed to provide exceptional travel experiences promoting the safety, health and well-being of its customers and employees.

To this end, Amigo Group will implement the following health protection measures in all destinations where it operates in order to protect the health and integrity of both tourists and its employees:

- Our employees (guides and operators) are regularly trained in the sanitary measures stipulated by each country where we operate.
- At the beginning of our tour, the guide will clearly communicate the health protection protocol in detail that we will follow during the tour.
- Our tourists will have an assigned seat, personal and guaranteed during the whole tour.
- The check-in process will be done through the mobile phone to avoid contact with paper or other people.

## **Transport Units:**

- Our units are disinfected before each service with products approved by WHO in the N list.
- The vans have alcohol-gel dispensers at 70% at the disposal of our tourists.

## **Tourist Responsibilities:**

- The recommended distance of 1. 5 m between people should be maintained throughout the trip. Families can stay together.
- The use of masks has been proven to be effective in preventing contagion, so the use of masks is mandatory throughout the tour.
- We recommend our tourists to take responsibility for their luggage, backpacks, etc. as Amigo collaborators are forbidden to touch any of our clients objects.
- It is very important to note that textiles are one of the surfaces where COVID-19 stays the longest, so we must pay special attention to these materials. It is recommended to travel light: no blankets, jackets or unnecessary clothing.









